Choose well
Right Treatment, Right Place, Right Time urgent than 999

| Selfeare |  |  |
| :---: | :---: | :---: |
| $4^{2}$ | Grazed Knee Cough or cold Sore throat | Make sure your medicine cupboard is stocked up with over the counter remedies |
|  | Unsure <br> Unwell Confused Need to know where to go | When you need medical help fast but it's not a 999 emergency |
| Pharmacy | Diarrhoea Runny Nose Headache | For advice on common illnesses and medicines to treat them |
| Your EP and Out of Hours | Ear pain <br> Backache <br> Throat infection | If you have an illness or injury that won't go away make an appointment to see your GP. If it's outside your GP's opening hours, you can telephone your GP surgery to be directed to the local 'Out of Hours' service. |
| Minor Injuries Unit | Strains <br> Sprains <br> Stitches | For minor injuries |
| A\&E and 999 | Choking <br> Chest pain <br> Blackout <br> Blood loss | Life threatening situations and emergency |



